

## Protex UK Systems Ltd: Quality Policy Statement

Protex UK Systems operates a Quality Management System that has gained BS EN ISO 9001:2015 certification, including aspects of specific to the design, supply & maintenance of Fire & Gas detection products and services. The company aims to provide defect free products and services to its customers on time and within budget.

The management is committed to:

1. Develop and improve the QMS
2. Continually improve the effectiveness of the QMS
3. The enhancement of customers satisfaction

The management has a continuing commitment to:

4. Ensure that customer needs and expectations are determined and fulfilled with the aim of achieving customer satisfaction
5. Communicate throughout the organisation the importance of meeting customers' needs and all relevant statutory and regulatory requirements
6. Establish the quality policy and its objectives
7. Ensure that the management reviews, set and review the quality objectives and reports on the internal audit results as a means of monitoring and measuring the process and the effectiveness of the QMS
8. Allocate adequate physical and financial resources to the company QMS system.

The Managing Director has the ultimate responsibility for the Quality Policy and the company QMS. The structure of the QMS is defined in the Quality Manual. All personnel understand the requirements of this Quality Policy and abide with the contents of the Quality Manual.

The Quality Policy is regularly reviewed by the Managing Director in order to ensure its continuing suitability and its continuous improvement.

Copies of the Quality Policy are made available to all members of staff.

Copies of the minutes of Management Reviews are provided to individual members of staff in accordance with their role and responsibilities as a means of communicating the effectiveness of the QMS.

David Orr



Managing Director

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